

**Joint meeting of the
WHO-HPH Task Force on Migrant-Friendly and Culturally Competent
Health Care
and
COST Action HOME (Health and Social Care for Migrants and Ethnic
Minorities in Europe).**

**Themes of the meeting: Staff training and education; Cultural competence,
difference sensitivity; US and EU experiences' comparison**

**Barcelona Meeting
Provisional Agenda**

**Hosted by
Asociación Salud y Familia and Hospital del Mar
Barcelona, November 6th -7th, 2008**

Thursday, November 6th, 2008

9:15 – 9.30	Programme opening (Elvira Mendez and Cristina Iniesta, local organisers) <ul style="list-style-type: none">▪ Welcome and introduction
9.30 – 9.45	Organisation and objectives of the meeting (Antonio Chiarenza and David Ingleby)
9.45 – 10.30	Racial and Ethnic Disparities in Healthcare and the Link to Cross-Cultural Care (<i>Joseph Betancourt and Alex Green</i>) <ul style="list-style-type: none">▪ Presentation will include an overview of racial/ethnic disparities in health care, as well as a discussion of root causes for disparities and the link to cross-cultural care
10.30-11.15	Patient-Based Approach to Cross-Cultural Care (<i>Joseph Betancourt</i>) <ul style="list-style-type: none">▪ Presentation will provide an overview of the patient-based approach to cross-cultural care
11:15 - 11:45	Coffee Break
11:45 – 12:30	Models for Cultural Competency Training for Healthcare Organizations (<i>Alex Green</i>) <ul style="list-style-type: none">▪ Presentation will review several strategies for cross-cultural training for providers and staff in healthcare organizations, including e-learning and live facilitated discussion, as well as models for implementation.
12.30 – 13.00	Group discussion guided by Sandro cattacin
13:00 – 14:15	Lunch Break
14:15 – 15:30	Making Systems Responsive to the Needs of Diverse Patient Populations: by member of HPH-MFCCH Task Force <ul style="list-style-type: none">▪ This presentation will focus on strategies for involving key members of the health care team in delivering quality care to diverse patient populations.
15:30 – 16:15	Making Systems Responsive to the Needs of Diverse Patient Populations: by member of ACTION/COST <ul style="list-style-type: none">▪ This presentation will focus on research and evaluation strategy addressed to key members of the health care team in delivering quality care to diverse patient populations.
16:15 - 16:30	Coffee Break

16:30 – 17:15	How are “cultural competence, cultural sensitivity, difference sensitivity (etc.) conceptualized and operationalised? What are the strengths and weaknesses of these concepts? (<i>Sandro cattacin</i>)
17:15 – 18:00	Discussion panel: S. Cattacin, D. Dagmar, D. Ingleby, A. Chiarenza, A. Green, R. Like... one or two CEOs
19:30	Social dinner

Friday, November 7, 2008

9:00 – 9.45	Levers for change: Strategies to Integrate Cultural Competence Education for Providers and Organizations - <i>by Dr. Robert Like</i> <ul style="list-style-type: none"> This presentation will focus on strategies currently being utilized in the US to integrate cultural competence education for providers and organizations, including a review of state legislation on physician cultural comp education and the CLAS Standards.
9:45 – 10.30	Levers for change: Research and practice to integrate cultural competence education/training for providers and organizations - <i>by members of HPH-MFCCH Task Force and ACTION/COST</i> <ul style="list-style-type: none"> This presentation will focus on research and strategies currently being used in the EU to integrate cultural competence education for providers and organizations.
10:30 –11:00	Coffee Break
11:00 - 11:45	Challenges to implementing cultural competence training in Healthcare organisations – <i>by member of HPH-MFCCH Task Force</i> <ul style="list-style-type: none"> This presentation and discussion will review the key challenges to implementing cross-cultural training in Healthcare organisations, including resources, time, buy-in from leadership, etc.
11:45 - 12:30	Challenges to developing research on the issue of cultural competence– <i>by member of ACTION/COST</i> <ul style="list-style-type: none"> This presentation and discussion will review the key challenges to implementing cross-cultural research in Europe.
12:30 – 13:00	Plenary discussion guided by David Ingleby
13:00 – 13:30	Conclusions and proposals (<i>Antonio Chiarenza and David Ingleby</i>)
13:30 – 14:30	Lunch

Draft agenda for TFMFCCH Advisory Board meeting

14:30 – 14.45	<ul style="list-style-type: none"> Introduction and scope of the meeting. The new international HPH network constitution and implications for the TF MFCCH (<i>Antonio Chiarenza</i>)
14:45 – 15.30	Proposals and guided discussion on the development of the new TF workplan (<i>all members</i>)
15:30 –15:45	Coffee Break
15:45 - 16:15	Information on the ongoing Task Force activities: <ul style="list-style-type: none"> The Action/COST project The Nowhereland project The new website
16:15 - 17:00	<ul style="list-style-type: none"> Guided discussion on future activities: research, training, partnerships and “migrant-friendly” tools development
17:00 – 17:15	<ul style="list-style-type: none"> Content and organisation of the next TF meeting in March 2009
17:15 – 17:30	Conclusions and proposals (<i>Antonio Chiarenza</i>)
17:30	Meeting ends